



TO: Alex New Medical Center Date: 21/01/2018

Attn: From: Medical services department

SUBJ: Outpatient Services for Eventum IT Solutions & Brightskies Technologies

Dear All,

Greetings from Medmark,

Kindly arrange to accept the Horizon members holding membership cards: **Eventum IT Solutions & Brightskies Technologies**

To have the benefit of out-patient direct settlement of claims at your esteemed hospital.

➤ **Coverage plan is as follow:**

1. Out -patient clinics (Consultants fees for consultations).
2. Out -patient investigations(Pathology, X-rays and diagnostic tests including endoscopies)
3. Costs of treatment by therapist and complementary medicine practitioners(Physiotherapy)
4. Out -patient drugs(MEDMARK covers **80%** and members pay **20%** of the bill)

❖ **Kindly note that the agreement does not include the following:**

- Dental services
 - Eye sight tests and eye glasses
 - Pregnancy follow up
 - Cosmetic treatment such as Hair Shampoo, hair removal or activists. In addition to body moistening cream or similar products.
 - Vitamins, hormonal deficiency and replacement and biological materials.
- Claims should be submitted within **3 months** of the initial Treatment Date. In addition, if the claim is returned back to the hospital requesting further information; it should be completed and sent again to Medmark within **1 month** of the letter date .

➤ Always enclose the **Original Stamped Invoices & Receipts** for each member separately with completed **medical section** (diagnosis of the condition).

Please take the necessary action to notify all departments involved.

Yours faithfully,

Medical Services Department

- يتحمل المريض ٢٠% فقط قيمة الكشف

- ليس لهم خدمة كشف اسنان , رمد

- يتحمل المريض ٢٠% من x ray و الفحوصات من ضمنها المناظير

